

What Can You Do To Help Safeguard Your Community?



You should prepare to deal with a terrorist incident by adapting many of the same techniques you use to prepare for other crisis.

- Be alert and aware of your surroundings. The nature of terrorism suggests that there may be little or no warning.
- Take precautions when traveling.
- Be vigilant to suspicious activities and report suspected criminal behavior to your local police.
- Review emergency evacuation procedures at work and in high-rise buildings.



PHOENIX POLICE DEPARTMENT

Contact Your Community Programs Coordinator

Cactus Park Precinct	602-495-5009
Central City Precinct	602-495-5005
Desert Horizon Precinct	602-495-5006
Maryvale Precinct	602-495-5008
South Mountain Precinct	602-495-5004
Squaw Peak Precinct	602-495-5007

www.phoenix.gov/POLICE

PHOENIX FIRE DEPARTMENT

(602) 262-6910
www.phoenix.gov/FIRE

OFFICE OF EMERGENCY MANAGEMENT

(602) 495-2077
www.phoenix.gov



Special accommodations/alternate format materials (large print, Braille, audio tape or diskette) are available upon request. Call 602-534-5500.



Homeland Security

MAKING PHOENIX THE SAFEST MAJOR CITY

City of Phoenix Emergency Preparedness Information 602-495-2077

As our nation responds to the threats of terrorism, we are challenged to unite for our common protection and take steps as a matter of preparedness and vigilance. Public safety agencies have played a role in homeland defense during the world wars, the cold war, as well as while responding to community-wide disasters.



Now, the City of Phoenix has taken extraordinary measures to prepare for the latest in homeland defense initiatives.

- Police, Fire, and

the Office of Emergency Management have united to respond to homeland security issues.

- A Tactical Operations Center has been activated to handle terrorism calls.
- We have partnered with the FBI in a Joint Terrorism Task Force.
- We have established liaisons with other agencies, utilities, and businesses to develop protection strategies and response protocols.
- We are actively recruiting volunteers with the Citizen Corp concept.

What Does the President's Threat Advisory System Mean To Me?

LOW CONDITION (GREEN)

Is declared when there is a low risk of terrorist attacks. Your government and local law enforcement will take general measures to train personnel in protective measures; assess facilities for vulnerability; and take measures to mitigate them.

GUARDED CONDITION (BLUE)

Is declared when there is a general risk of terrorist attacks. In addition to the above measures, local agencies will check emergency response communications; update procedures; and provide you with any information that would strengthen your ability to act appropriately.

ELEVATED CONDITION (YELLOW)

Is declared when there is a significant risk of terrorist attacks. In addition to the above measures, your local government is advised to increase surveillance of critical locations; coordinate emergency plans with nearby jurisdictions; refine preplanned protective measures; and implement (as appropriate) contingency and emergency response plans.

HIGH CONDITION (ORANGE)

Is declared when there is a high risk of terrorist attacks. In addition to the above measures, local agencies will coordinate security efforts with Federal, State, and armed forces organizations; take precautions at public events and consider alternate venues or cancellation; prepare to execute contingency procedures such as restricting threatened facility access, moving to alternate work sites, or dispersing their workforces.

SEVERE CONDITION (RED)

Is declared when there is a severe risk of terrorist attacks. In addition to the above measures, your local government and law enforcement agencies could increase personnel to address critical emergency needs; mobilize specially trained teams and resources; monitor, redirect, and constrain transportation systems; and close public and government facilities.

How Should I Deal With Potential Terrorist Threats?

BOMB THREATS

Keep the caller on the line and record everything that is said. Notify police and building management. Do not touch any suspicious packages. Clear the area and evacuate the building. Avoid standing in front of windows. Do not restrict sidewalks or streets to be used by emergency officials.

CHEMICAL AGENTS

Exposure to poisonous gasses, liquids, or solids that have toxic effects on people, animals or plants can be fatal. Either seek shelter where you are and seal the premises, or evacuate immediately. Leaving the shelter to rescue or assist victims could be a deadly decision.

BIOLOGICAL AGENTS

Either evacuate or seek shelter where you are and seal the premises. Biological agents are organisms or toxins that produce illnesses in people and livestock. Because biological agents cannot be detected and may take time to grow and cause disease, it is almost impossible to know that an attack has occurred.

SUSPICIOUS PACKAGES IN THE MAIL

Be cautious of packages/letters in the mail that have no return address, excessive postage, with poorly typed or incorrectly spelled words. Check them if they are marked "Personal" or postmarked from a city or state that does not match the return address. If there is a powdery substance felt through or appearing on the package or envelope, if there are protruding wires or aluminum foil, or ticking sounds coming from the item, DO NOT TOUCH IT. Alert others to leave the area, close all doors, and shut off the ventilation system. Wash your hands with soap and water and then call the police. If possible, create a list of people who were in the room when the suspicious letter/package was recognized.